

UEA Students' Union

Strategic Management Committee

09/10/2017

3pm BR3

1. Minutes, Apologies, Matters Arising

LC, ML and MC

SECTION A: UPDATES/REPORTS

Operational & Key Relationship Updates

Each manager and sabbatical officer should update on their area of work (60 seconds max each) (ALL)

Any contact with the University should be reported here with any issues or upcoming meetings considered (ALL)

IE – Prayer space, Accommodation, Guarantor Scheme,

CK – Ongoing projects

TC – UniTemps visit

JD – PGR exec, PG AT conditions.

JR - University Council, Work around VCs pay, A/L, priority campaigns, sustainability board, Change One Thing, Aurora conference planning, ScandiTrip planning.

2. Freshers break down (TC)

TC to provide some indicators of the financial performance of Freshers, and the breakdowns of who is attending. Papers in drive.

Nearly 3k more tickets sold this year than last year due to extra capacity and therefore more ticket sales. Comedy sold better than previous years. Ratios were good compared to last year. Overall performed well on last year.

Survey sent to students who bought wristbands and tickets featuring NPS question. Wristband scored -52, feedback overall said 'too expensive' and 'not value for money'. Positive feedback included 'less hassle'. Disco Bingo scored very well. Las Vegas was overall good night. Glow did very well (-4). Feedback included 'not enough paint'. Pandamonium scored +1 and feedback included lots of second years commenting positively. Block Party scored -28, comments section didn't work although many people noted that it was a successful and inclusive night. Comedy -14, negative feedback included sitting on LCR floor. Mercy -16, lots of people enjoyed this event. The ball scored +11, highest score over the schedule. Lots of negative feedback regarding price, rides, facilities, acts etc.

Toby to ask venues to do a more detailed report.

CK commented that expansion is great and number reflected this however we need technology and facilities to improve this and ensure door entry is positive. TC noted that this is being worked on.

CK noted that we were selling out events to 2nd and 3rd years, should we be ok with this? TC commented that is this an error or has the system not worked properly. TC also to provide breakdown of tickets purchased by years and when they sold out.

TC provided figures from first week in shop and in Unio. In retail, turnover down 2.11% but sales have dramatically improved. This may be due to increase sales in the value range. Unio slightly down but venues sales should reflect this (more people using bars

during the day).

SECTION B: ITEMS FOR DISCUSSION

3. Club and Society Events (JR)

A discussion topic from the Chair surrounding our responsibilities as trustees in relation to social activities of club and societies.

Lots of club and society welcome events taking place on campus without us knowing. AM to remind club and societies about these events as we have a responsibility to ensure safety.

4. Changes to Management (JR)

A discussion topic from the Chair surrounding proposed changes to Management Committee meetings.

Changing the structure of meetings. Week 1 – operational, Week 2 – strategic relationships. This will allow to highlight the strategic things more.

TC noted that once a month management reports will be brought and discussed.

JR to trial it in future.

5. AOB

- ScandiTrip objectives and benefits paper discussed and passed. (ML, CK, IE, JR in favour, MC against).
- Member of public made sexist comments to a female support act. Main act asked for individual to be escorted from venue.
- IE raised concerns of PTOs regarding lack of support. Non portfolio especially feel unsupported. JR said this will be added to SOC agenda to be discussed. JD to follow up with LC and JC.
- CK commented email sent regarding Union Council structure and concerns regarding FTO workload and preparation. JR noted that only changes with be FTO feedback/accountability and not a big difference from previous years. MC noted it felt like decisions had been made without consultation. JR noted that it is more inclusive to write a short report and make an accompanying video.