052 UEA: Protect Student Facing Services!

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Summary

UEA is in a troubling financial situation and are looking at cuts to student facing services and therefore the two Student Representatives on Council should work to stop cuts to these services.

Union Notes

- 1. UEA is currently experiencing a financial crisis where they expect to need to make compulsory redundancies in order to achieve the savings required in order to stay afloat.
- 2. UEA has blamed "the effects of Covid, rising costs for energy, pay and pensions" for this loss
- 3. UEA is embarking on an "organisational review to ensure the future success and sustainability of the University"
- 4. Student wait times for LTS and STS services are already incredibly long, with some students who submitted academic appeals last year not having the result until October, well into the next academic year.

Union Believes

- 1. That these cuts risk damaging the student experience on campus, both from an academic perspective as well as a student services perspective
- 2. Cuts to LTS (The Learning and Teaching Service, responsible for Academic Appeals, Complaints, Extenuating Circumstances and Timetables) and STS (Student Support Services, responsible for Wellbeing advice and support) risk significantly increasing wait times, resulting in a negative impact to student mental health and wellbeing

Union Resolves

- 1. Mandate the Undergraduate Education Officer and Campaigns and Democracy Officer, as the two student representatives on University Council, to lobby the university to minimise cuts to these services
- 2. Mandate the Undergraduate Education Officer and Campaigns and Democracy Officer that if cuts are unavoidable, to ensure that to the best of their ability that the university processes will be altered to manage the waiting times for these vital services