Membership Refunds

### Club and Society Membership Refund

To request a refund for a club or society membership, please email union.opportunities@uea.ac.uk.

Terms & Conditions:

If a refund request is made **within 14-days of purchase**, you will be entitled to an immediate refund.

If a refund request is made **after 14 days after purchase**, we will need permission from the committee of the respective club or society. Please CC the President, Vice President, & Treasurer into your refund request email.

Once authorised, refunds take up to 14 days to appear in your bank account.

Please note, we are unable to offer refunds for memberships that are £5 or under if the refund request is made more than 14 days after your purchase.

Associate Membership fees are non-refundable.

### UEA Sport+ Membership Refund

To request a refund for a UEA Sport+ membership, please email union.opportunities@uea.ac.uk.

Terms & Conditions:

If a refund request is made **within 14 days of purchase**, you will be entitled to an immediate refund.

If a refund request is made **after 14 days of purchase**, it will require approval by UEA Sport staff on a case-by-case basis and will only be given on an extraordinary basis. Please CC studentsport@uea.ac.uk in your refund request email.

Refunds of UEA Sport+ membership will be given if you join a single club and the club ceases to exist - but you cannot claim a refund for UEA Sport+ if you are also a member of another club that is still active.